

PEOPLE FIRST, ALWAYS.

NOTE:

OF PARTICULAR IMPORTANCE IN THE ENCOURAGEMENT STAKES IS THE FACT THAT NOT ALL TEAM MEMBERS WANT FEEDBACK DELIVERED IN THE SAME WAY. SOME LIKE OPEN PRAISE IN FRONT OF OTHERS AND SOME LIKE THE PRIVATE NOTE OR THANK YOU OFF-LINE. REGARDLESS OF WHAT FORM THE ENCOURAGEMENT TAKES, THE UNIVERSAL RULE IS THAT PRAISE RAISES YOUR TEAM UP.